

icphso update

News and information for members of the International Consumer Product Health and Safety Organization

Newsletter Editor, Ross Koeser

Second Issue 2005

President's Message

Dear Colleagues,

It was with a mixture of excitement and trepidation that I assumed the role of President for 2005-2006 at this year's Annual Symposium. The cause for excitement is obvious, I think. ICPHSO is a wonderful, unique organization that has been of great benefit to me as a standards professional, and I am honored to be the first Canadian to lead this organization and to have the opportunity to work with an outstanding Board of Directors and such dedicated staff. From my point of view, the cause for trepidation is likely just as obvious! I remain in awe of the many other ICPHSO Presidents who have preceded me. Plus, I feel I have assumed this role at a time when ICPHSO is at a critical point in its evolution as the preeminent international forum for product safety issues.

At our Symposium this year we heard an inspiring keynote address from Dr. Mark Nichter about childhood drowning, but his advice was applicable to any aspect of our work as safety professionals, and to ICPHSO as a member-based organization. He told us to:

- avoid the natural tendency to rely on myth, good intentions and self interest;
- do the hard work to gather the facts, follow the trends and develop educated opinions, and
- once armed, be unafraid to advocate and lead.

I plan to keep this advice foremost in my mind as we undertake a strategic review of the organization. Our recent online member survey has provided us with some excellent data, which we will be using to develop our strategic direction. For example, over two-thirds of the respondents said that it was important to continue our international activities such as the European seminar held last November. This coming year we will be working to expand the value and services offered by ICPHSO to its members, from all over the world.

I invite all members who want to contribute to ICPHSO to volunteer in any of our Committee activities. ICPHSO does not exist without these highly appreciated volunteer contributions. To find the right contact person for any specific request, please look at our website www.icphso.org or contact Virginia Spittle at icphso@aol.com who will connect you to the right person. I will be relying on both the support and input from you, the members, to provide the leadership ICPHSO requires over the next year. I know I will learn

a great deal. You have my commitment I will do my very best to serve you as your ICPHSO President.

Jeanne Bank, CAE
ICPHSO President, 2005-06
Canadian Standards Association



Jeanne Bank current President receiving congratulations from past President Joan Lawrence

ICPHSO Annual Meeting 2005 The Evaluations are In!!

Eighty-four (84) members responded to ICPHSO's online evaluation survey. That response rate is 60% higher than the number of evaluations completed by hand at the conclusion of the Conference in past years. Highlights follow:

- Ninety percent (90%) of the respondents rated the overall meeting as good to excellent.
- Ninety percent (90%) rated the seminars on Retailers and Product Safety, the stand alone all day meeting on Tuesday, as good to excellent.
- CPSC's seminar on Retailer Reporting Obligations rated 88% good to excellent.
- ABA's Product Safety Law Seminar rated 78% good to excellent.
- Eighty one percent (81%) of the respondents rated the workshops and round tables as good to excellent. The workshop, "Current Issues in Age Grading" received the highest rating for a workshop – 89%.
- The keynote presenters also were rated 89% good to excellent.

In response to the questions “What was the principal reason for attending the symposium” the most frequent reasons were:

1. Networking
2. CPSC representation at the Retailer Reporting session
3. Retailer focus
4. To keep up to date on current issues
5. To gain knowledge.

In response to the question, “What was the most valuable part of the 2005 Symposium?”, the most frequent reasons were:

- CPSC retailer reporting session (by far the most frequent answer)
- Networking
- International activities
- Workshop on Standards
- Workshops on child safety issues – age grading etc.

ICPHSO thanks all those members that took the time to fill out the online evaluation Questionnaire.

Thanks to Jeanne Bank, Symposium Planning Committee Chairman and her Committee members for organizing a tremendously successful conference. The evaluation ratings were the highest in the 12-year history of ICPHSO.

ICPHSO 2005 – By the Numbers

ICPHSO’s 12th Annual Meeting and Training Seminar met and exceeded most expectations. Three hundred and forty people attended the meeting; a record and most members who attended the Tuesday stand alone meeting also attended the remaining 2 ½ days.

A breakdown by category of membership at this years meeting follows:

- Manufacturers	31%
- Retailers	25%
- Standards Org/ Testing Labs	20%
- Law Firms	10%
- Government	8%
- Consumer	2%
- Other	4%
	<hr/>
	100%

Other includes academia, hospitals, media and consultants.

Thirty-five attendees were from outside the USA representing 9 countries, 10% of the total attendance.

The ratio of attendees from the for-profit world 87% and the government and not for profit world 13% continues to widen. At ICPHSO’s first meeting the ratio was 65% to 35%. It’s not that ICPHSO lost that 35%, (government, consumers, etc.) but our membership gain is in the for-profit area.

In addition 80% of the attendees were from East of the Mississippi – 20% West of the river.

CPSC Signs Cooperative Safety Agreement with the European Commission at ICPHSO

The U.S. Consumer Product Safety Commission (CPSC) and the Directorate-General Health and Consumer Protection of the European Commission (EC) entered into an information sharing agreement at a ceremony hosted by the International Consumer Product Health and Safety Organization (ICPHSO) during its annual meeting and training symposium in Orlando, FL.



CPSC Chairman Hal Stratton and Director General Robert Madelin from the EC signed letters of commitment to implement mutually agreed guidelines to strengthen communication between both entities, and to improve consumer health and safety protection in the United States (U.S.) and the European Union (EU). The agreement also addresses the need for enhanced regulatory cooperation on consumer product safety issues highlighted as an important element in the Roadmap for U.S.-EU Regulatory Cooperation announced at a June 2004 US/EU Summit.

“European and American product markets share similarities and problems; the product safety concerns of our citizens are, to a large extent, comparable. These guidelines strengthen the ties between our two organizations while providing the framework and impetus for improving our respective consumer health and safety programs,” said Chairman Stratton. “The exchange of scientific, technical, and regulatory information will benefit consumers on both continents.”

Board Musical Chairs

Each year at the ICPHSO Board meeting elected Board members find themselves in new leadership positions. This year the changes are as follows:

Joan Lawrence, Toy Industry Association –
Past President
Jeanne Bank, Canadian Standards
Association – President
Jack Walsh, Danny Foundation –
President Elect
Denise Pozen, Pozen Services –
Vice President
John Kupsch, Good Housekeeping
Magazine – Treasurer

President Jeanne Bank serves as chief executive officer for ICPHSO and serves as Chairman of the Board of Directors and the Executive Committee.

President Elect Jack Walsh is specifically responsible for chairing the Symposium Planning Committee which is responsible for the planning and management of the annual meeting and training symposium.

Vice President Denise Pozen is specifically responsible for the coordination of all committee activities of the organization and Chairs the Strategic Planning Committee.

Past President Joan Lawrence is specifically responsible for receiving and recommending nominations to the Board of Directors.

Treasurer John Kupsch is specifically responsible for the overall financial management of the organization.

Five New Members Elected to ICPHSO Board of Directors

Congratulations to the following members who were elected to the ICPHSO Board at the annual meeting.

Bob Coughlin
Product and Sr. Manager, Regulatory Affairs, Product Integrity
Fisher-Price, Inc.

Mark A.J. Dewar
Partner
Simmons & Simmons

Krister Hard-Af-Segerstad
Manager, Product Laws & Standards Manager
IKEA North America Services LLC

Carol Pollack-Nelson
Human Factors Psychologist / Independent Safety Consulting
Independent Safety Consulting

Taylor J. Wyand
Assistant General Counsel
Wal-Mart Stores, Inc.

Board members serve a three-year term and may serve an additional consecutive three-year term if nominated and elected. Board members are a key part of ICPHSO and become representatives of the organization in the product safety community. They are advocates for the organization and active in ICPHSO sponsored events.

Many Thanks to our 2005 Sponsors

It is with great pleasure that we acknowledge our 2005 Sponsors for the 12th ICPHSO Annual Meeting and Training Symposium. Sponsors are critical to the success of ICPHSO. Sponsors help keep the registration cost down and scholarships help bring additional diversity to our meetings.

The ICPHSO Board of Directors is pleased to thank and recognize the following companies and organizations for their generous contributions.

Platinum Sponsor

TUV Rheinland Group

Gold Sponsors

Arent Fox
Bureau Veritas Consumer Products Services
CSA International
RAM Consulting

Silver Sponsors

Americall Group, Inc.
Barns & Thornberg
Home Safety Council
IKEA North America Services, LLC
Juvenile Products Manufacturers Association
Marsh USA
McDonald's Corporation
SGS Consumer Testing Company
Specialized Technology Resources, Inc.
Standards Council of Canada
The Home Depot
Toy Industry Association
Xtel Communications, Inc.

Friend Sponsors

CMA Testing & Certification Laboratories
Exponent, Inc.
Fisher-Price/Mattel
Lighter Association, Inc.
Product Safety Letter
Thompson Hine

Scholarship Sponsors

The Arts & Creative Materials Institute
Toy Industry Association



Jim Guest, President and CEO, Consumers Union



Receptions bring friends together
Alan Korn, Michael Gougisha and Walt Sanders



Mike Brown moderating his workshop on Technology
and Product Recall Management



Eli Szamosi and Richard Karn (Actor and Host of Family
Feud) at Exhibit table

So thank you Jeanne for all you have given to this organization. You are a treasure to be appreciated.

Member News

Robert B. Waller, Jr., Joins ASTM International Board of Directors

Robert B. Waller, Jr., CAE, president and chief operating officer of Association Headquarters in Mt. Laurel, NJ, an association management company providing services for voluntary membership organizations, has joined the ASTM International Board of Directors for the term 2005 to 2007.

Waller's professional roles also include president of the Juvenile Products Manufacturers Association, executive vice president of the Writing Instrument Manufacturers Association, and executive director of the National Association of Chewing Gum Manufacturers. He provides strategic leadership, serves as an industry spokesperson, addresses consumer product safety issues, oversees trade show management, and works as a liaison with the US Consumer Product Safety Commission.

Waller serves as a member of nonprofit boards and is a frequent speaker on topics related to association management. He holds a B.S. in business management from Castleton State College in Castleton, Vermont.

In addition to ASTM International, Waller is the president of the Flag Manufacturers Association of America, a member of the American Society of Association Executives, the International Association for Association Management Companies, the International Consumer Product Health and Safety Organization, and the New Jersey Society of Association Executives.

**Proud Father Bruce Farquhar,
ICPHSO Board Member**

Congratulations to the Farquhar family. Your life has changed forever.



Bruce holding future ICPHSO Board member



Stephen Brown, Director, External Affairs, Canadian Standards Association and Sue Dempsey, Vice President, North American Sales, CSA International working the Exhibit table

Heads Up – ICPHSO In Netherlands?

ICPHSO is looking into the possibility of holding its second meeting in Europe in November 2005. KEMA would host the meeting in Arnhem, Netherlands. The program agenda, keynoters, etc. are in the discussion stages. As details become available we will keep you posted.

For more information contact: Bruce Farquhar, Chair, International Caucus at: brucejfarquhar@yahoo.ca

From The Editor's Desk

ICPHSO is successful because of the many volunteers who chose to be in leadership roles and spend endless hours working on ICPHSO matters. We all need to be grateful and thank each and every volunteer.

At the risk of singling out any one person to thank – I will. In reality there is no risk, because any one who has worked with Jeanne Bank knows of her enormous attributes – intelligence, energy, leadership, attention to detail and much more.

I have had the pleasure of working directly with Jeanne for the past 3 years. She is amazing! As Chairman of the Symposium Planning Committee (literally for the past two years) she is on top of every issue and her Committee has produced the two most successful Conferences in ICPHSO's short history. Surely Jeanne is a superachiever, but what amazes me is the relaxed, peaceful and gentle way she goes about her business.

Using the Insight of Others to Enhance the RAM^{es} Knowledge Portal

At the recent ICPHSO 12th Annual Meeting and Training Symposium, RAM offered live demonstrations of the RAM^{es} Knowledge Portal – an online gateway to the most comprehensive, up-to-date, and easy to use injury and fatality data ever compiled. It was at this very same symposium, where we asked attendees to give us suggestions on how we can improve the Knowledge Portal to make it more accessible for our users. RAM announced that on April 11, 2005 the following new features were added to the RAM^{es} Knowledge Portal as a result of your insight.

- Fatality data is now available from 1983 to February 2005
- Data records can now be filtered according to the gender of the victim involved
- Options to share, save, and delete query inputs within your company before report generation are now available

Also at ICPHSO, Ms. Melissa Beran (Research Scientist at RAM), presented a **Caregiver Vigilance Survey** conducted previously by RAM from 2002 to 2003. Click here to automatically receive the results of that survey in a one-page, poster format.

Learn more about RAM at www.ram.com and ICPHSO at www.icphso.org.

Toy Safety in Europe: EC Type Examination Required for Expanding Materials in Toys

Toys containing expanding materials must now be subjected to an EC type examination in order to assess their compliance to the essential safety requirements of Directive 88/378/EEC, pending the modification of EN 71-1:1998. This requirement comes as a result of the publication of a Commission Decision concerning the partial non-conformity of standard EN 71-1:1998 Safety of toys, Part 1: Mechanical and Physical properties in the *Official Journal of the European Union* L63 of 10 March 2005.

For more information contact, Frédérique Walspeck, Regulatory Affairs, at 33 3 20 46 01 33, email: frederique.walspeck@fr.bureauveritas.com

BVCPS Opens New Laboratory Facility in Hamburg, Germany

Bureau Veritas Consumer Products Services (BVCPS) announced the opening of a new laboratory facility in Hamburg, Germany, which is complementing the existing services offered by the laboratory in Schwerin, Germany. This new laboratory in Hamburg offers the most advanced testing methods and

capabilities currently available in Germany for chemical and analytical evaluations. Located in Germany's largest seaport and the ninth largest container port in the world, the laboratory is conveniently situated to support the testing, inspections, and quality assurance needs of importers, manufacturers, and retailers shipping through this port. Services are available for, but not limited to softlines and hardlines products.

For more information contact, Georg-Wilhelm, cps-hamburg@de.bureauveritas.com

STR Introduces New Global Compliance Services To Help Companies Comply with European RoHS Directive

On March 7, 2005, Specialized Technology Resources, Inc. (STR) of Enfield, Connecticut, announced the introduction of new Global Compliance Services to help companies comply with the Restriction of Hazardous Substances (RoHS) Directive. All manufacturers of electrical and electronic equipment sold in Europe, and their supply chains, must comply with the RoHS Directive, which is mandatory by July 1, 2006 for commerce within the European market. The Directive requires companies to self-declare compliance with minimal levels of six banned substances in their products:

- Cadmium (Cd),
- Hexavalent Chromium (Cr^{VI}),
- Lead (Pb),
- Mercury (Hg),
- Polybrominated Biphenyl (PBB), and
- Polybrominated Diphenyl Ether (PBDE).

The European Community issued the RoHS Directive in response to the alarming growth of electrical and electronic product waste. Similar green regulations have been adopted or are in the process of being adopted in the U.S., Japan, and China.

Products affected by the Directive are extensive and include: small and large appliances, lighting, toys, cell phones, tools, PCBs, medical and IT equipment, raw materials, additives, wire and cable, control panels, and more.

Manufacturers of products sold in Europe that do not comply with the RoHS Directive risk serious fines and damage to their "brand" reputation. Companies that are part of the supply chain to these manufacturers risk the loss of market share to "compliant" suppliers. Companies that take a proactive approach can capitalize on sales and market share, especially if they become an early adopter.

For more information, or to start your compliance project, please contact: Dr. Dirk von Czarnowski at Dirk.Czar@strhk.com

Feedback from ICPHSO Attendees Makes All the Difference

RAM would like to take this opportunity to congratulate **Mr. Stephen R. Odom** from Eddie Bauer on being the grand prize winner of free RAM Product Safety Training. All entries were submitted in Orlando, Florida at the recent ICPHSO 12th Annual Meeting and Training Symposium. It was at this same conference where live demonstrations were conducted of the RAM^{es} Knowledge Portal - your online gateway to the most comprehensive, up-to-date, and easy to use injury and fatality data ever compiled.

RAM asked attendees of the 12th Annual Meeting to give suggestions on how to improve the Knowledge Portal and make it more accessible for customers. RAM is privileged to announce that on April 11, 2005 the following *new features* were added to the RAM^{es} Knowledge Portal as a result of feedback from ICPHSO attendees:

- Fatality data is now available from 1983 to February 2005
- Data records can now be filtered according to the gender of the victim involved
- Options to share, save, and delete query inputs within your company before report generation are now available

STR Acquires PPT

Specialized Technology Resources, Inc. (STR) of Enfield, Connecticut, member and supporter of ICPHSO has acquired the textiles testing business of the British company Precision Processes (Textiles) Ltd. (PPT).

Dr. Ian Saunderson, STR's Director of European Operations, said, PPT is a very strong brand within the UK textiles testing market and will further strengthen STR's offering in the field, particularly to major high street retailers and their suppliers.

News Of Interest

Nancy A. Nord – New CPSC Commissioner

The Senate April 28 by voice vote confirmed the nomination of Nancy A. Nord to become a CPSC commissioner. She will complete former Commissioner Mary Sheila Gall's term, which ends this October, and then her own term will run until October 2012. Her approval quickly followed the April 27 favorable reporting by the Committee on Commerce, Science and Transportation. As well, her April 12 appearance before that panel was short and friendly, and she identified her priorities as vulnerable populations, recall effectiveness and international harmonization.

President George W. Bush nominated Nord February 28 to fill the vacancy left by the early departure of Gall in October 2004. This is Nord's second nomination to the commission – her first in 1992 was scuttled when the elder President Bush lost the election to Bill Clinton. Since April 2, CPSC had no quorum with only Chairman Hal Stratton and Commissioner Thomas Moore in place. It had an interim quorum for six months, but its normal quorum is three members.

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Canada Issues Product Recall Guide

Health Canada April 8 released *Recalling Consumer Products, a Guide for Industry*. It gives steps for recalls, including getting started by choosing a recall coordinator to handle the action and its coordination with Health Canada. Other steps include advice on identifying involved products, isolating warehoused stocks, tracking distributed products, determining what type of corrective action is needed; preparing and sending the recall notice to distributors and retailers, checking the recall's effectiveness, notifying consumers, determining what to do with returned units, reporting back to Health Canada, monitoring by Health Canada, and fixing the cause of the recall. The guide is at www.hc-sc.gc.ca/hecs-sesc/cps/pdf/recalling_consumer_products_industry_guide.pdf.

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EC Creates Consumer Goals for 2007 to 2013

The European Commission has approved its *Community Programme for Health and Consumer Protection 2007-2013*, which includes product safety. It explains that Europe's challenges during that time will include an aging population, increasingly complex and sophisticated markets, eliminating barriers to cross-border trade and fine-tuning cross borders regulations. The report is at europea.eu.int/comm/health/ph_overview/Documents/com_2005_0115_en.pdf. Its goals include:

- Better understanding of consumers and markets, including updating scientific knowledge and assessment tools, developing policy indicator and benchmarks, among others;
- Better consumer protection regulations, including completing reviews of directives, analyzing safety aspects of cross-border trade, understanding the effects of national policies, and others;
- Better enforcement, monitoring and redress, including better use of such tools as the General

Product Safety Directive and the RAPEX system, among numerous other steps;

- Better informed and educated consumers, including knowledge of their rights and means of redress, improved education efforts, strengthened consumer groups, and other areas.

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Illinois Passes Recall-Effectiveness Bill for Kid Products

The Illinois House May 3 by vote of 117-to-0 passed SB 526, which addresses the effectiveness of recalls of children's products. The bill, which passed the Senate April 14 by 55-to-0 and awaits the signature of Gov. Rod Blagojevich (D), would require a recalling company, within 24 hours, to notify its commercial customers, post a notice on the homepage or first entry point of its website and issue notices to end-customers for whom it has email or shipping addresses. Retailers, within three days of receiving the notice, would have to remove items from shelves and disable the ability of consumers to buy them online. Retailers also would have to notify customers with known email or shipping addresses within three days.

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Good Housekeeping Institute Concerned About the Risk of Injury From Children Using Motorized Scooters, Minibikes and Fun-karts

In a letter to CPSC Good Housekeeping recommends that the CPSC take a leadership role, beginning with a comprehensive voluntary standards, to protect consumers with performance and safety guidelines in these product categories. Consumers would benefit from well-defined guidelines that provide clarity and uniformity about the safety of their children.

Recently, new laws have been implemented around the country regarding whether these products can be used on streets and sidewalks, whether you need to be a certain age to ride them, whether you need to wear a helmet and whether you need a license to ride them. With all of the disparity in the laws it is difficult for parents, children and law enforcement officials to know what is legal or safe. There are growing reports of injuries and even deaths with the mini bikes (also know as pocket bikes because of their high speed and low visibility to drivers.

In recent Good Housekeeping Institute tests, they evaluated these products for stopping distance, operating speed, labeling, instructions, and ease of use.

Of the brands they tested, they could not recommend any of the products.

Europe Faces Challenges on Harmonized Surveillance

Market surveillance and enforcement will remain the core of European product safety efforts in an in-the-works *Health and Consumer Protection Strategy for 2007 to 2013*, according to Janna Husu-Kallio, a deputy director at the Health and Consumer Protection Directorate General. European regulators will face two main challenges: achieving "coherent and consistent application" of safety mandates throughout the European market and making sure that market conditions provide a "level playing field" for industry. She noted that although the European framework for these matters is harmonized, "the approaches, means, instruments, and practices for market surveillance and enforcement are in general very diverse." She said this situation will require systems that ensure close cooperation and development and sharing of best practices.

Her remarks came at a March 10 to 11 conference in Brussels on product safety surveillance. Download the presentations from 31 European product safety experts, including for special sessions on the General Product Safety Directive, toys, cosmetics and the Low Voltage Directive at europea.eu.int/comm./consumers/cons_safe/prod_safe/gpsd/emsp_conference_en.htm

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CPSC Releases "Special Report" On Older Consumer Injuries *Injuries Rise Dramatically For 75 and Older Age Group*

In 2002, more than 1.45 million Americans 65 years and older went to hospital emergency rooms with consumer product-related injuries. According to a new study titled "Special Report: Emergency Room Injuries Adults 65 and Older." consumers in that age group are increasingly at risk for product-related injuries in or around the home, especially falls.

The special report finds those 75 years and older especially vulnerable. From 1991 to 2002, the number of people 75 and older treated in a U.S. hospital emergency room for a product-related injury jumped 73 percent. During the same time frame, their population grew just 27 percent. Those 75 years and older are twice as likely as adults 65 to 74 to have emergency room-treated injuries from consumer products.

"These are preventable injuries," said CPSC Chairman Hal Stratton. "Older Americans are living longer and are more active than ever. We want them to enjoy themselves free from debilitating injury."

CPSC estimates product-related injuries and deaths involving those 65 and older cost the U.S. over \$100 billion every year.

In addition to the injury report, CPSC is launching a major education campaign to warn older Americans of their risks. Through its Neighborhood Safety Network, CPSC is coordinating with the National Safety Council to reach older Americans through NSC chapters, senior centers and state agencies, urging consumers to take extra precautions. CPSC and NSC signed an updated Memorandum of Understanding to work together to reduce product-related injuries among older consumers and cooperate on other important issues.

Throughout the year, CPSC staff will work with state organizations that promote safety for older consumers and inform them about hazards that pose a risk of injury. Staff will host 30 seminars nationwide, distribute CPSC safety publications, and encourage older consumers to visit CPSC's Web site at www.cpsc.gov to learn about hazards in and around the home.

Coming Events

ICPHSO's 13th Annual Meeting

Call for Presentations

International Consumer Product Health and Safety Organization (ICPHSO) Annual Symposium
May 9-12, 2006 – Bethesda, Maryland

ICPHSO is accepting proposals for presentations at its Annual Symposium in Bethesda, Maryland. Presentations should be non-commercial in nature and pertain to topics of interest to the international consumer product safety community. (Note: While new developments and research information is valuable for this audience, presentations should engage the audience and not be in a research lecture format)

To submit a proposal for a possible presentation, please visit ICPHISO's website www.icphso.org and click on Annual Meeting.

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custserv@epd.engr.wisc.edu

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The next RAM Product Safety Training course is offered:

June 16-17, 2005 in Brussels

To learn more about the course and register online, please visit:
www.ramestraining.com

IEEE Product Safety Engineering 2005

The IEEE Product Safety Engineering Society is holding its Second Symposium on Product Safety Engineering on October 3rd and 4th, 2005 in the Chicago area. The venue will be:

Hyatt Regency Woodfield
1800 East Golf Road
Schaumburg, IL 60173 USA
Direct: 847-517-6973
Fax: 847-605-8641
Web: www.woodfield.hyatt.com
(Nine miles from O'Hare airport)

For more information contact:

Technical Program

Rich Nute richn@ieee.org

General Information

Richard Georgerian richardg@iee.org

Toy Industry Association, Inc. 2005 Multi-Discipline Conference

Focusing on Credit, Finance, Logistics, Safety and Trade

San Francisco Mark Hopkins Hotel
3:00 pm, Sunday, July 24th – 12:30 pm,
Tuesday, July 26th

Mark your calendar!

**ICPHSO's
13th Annual Meeting and Training Symposium**

May 9 – 12, 2006

Bethesda, Maryland